

**Q: Where are the Avon Protection products manufactured?**

A: Cadillac, Michigan

**Q: Does the face mask/Air Purifying Respirator (APR) meet any type of certification?**

A: The C50 APR meets the NIOSH and CE standards  
The FM50 currently does not have any certifications.

**Q: Does the product have ITAR or EAR restrictions when it comes to export control?**

A: Avon Protection products are export controlled and are subject to export control laws. Product must not be exported or transported outside of the U.S. or to any foreign person in the U.S. (as defined in 22 CFR§120.63) without approval from appropriate government authorities.

See Export Control Policy and Restriction (Link to secondary page with return to page allowance)

**Q: Do you ship internationally?**

A: No, currently we are only shipping within the United States and the Avon Protection products are export controlled and are subject to export control laws.

**Q: Can I ship your products to friends or family overseas?**

A: No, the Avon Protection products are subject to export control laws.

**Q: Do you have an affiliate program?**

A: We do have a program in place to support partners with selling our products. Please reach out to [Email](#) and we will reach out to you with more information.

**Q: Do you have products available for review purposes?**

A: We do offer products for review if you meet the requirements. Contact Customer Service to find out more about our program.

**Q: Do you offer bulk discounts?**

A: We currently do not offer bulk or volume discounts. From time to time we do have promotions on our products.

**Q: What is your return policy?**

A: We do not accept returns of any products that have been opened.

**Q: What is the warranty for the Avon Protection face masks/APRs?**

A: We comply with the warranty from the manufacturer. The warranty for the C50 and FM50 is 18 months. You will need to ensure you follow the appropriate manufacturer product registration which can be found here:

[Avon Protection Warranty](#)

[Avon Protection Product Registration](#)

**Q: Can I use detergents to clean the respirator?**

A: No, do not use detergent, spirit or solvent cleaner. Immerse the face respirator in warm water containing a dilute Hibitane solution (1/2000 dilution of a 5% solution is normal), or a mild, baby-type, non-allergic soap solution. Rinse the respirator in clean water and allow to air dry.

**Q: Can I wear glasses while wearing my Avon respirator?**

A: You can only wear special prescription lens systems designed especially for the respirator. You cannot wear spectacles with side arms, because you will break the protective face seal. With the C50/ FM50 the Vision Correction System enables prescription lenses to be mounted inside the respirator.

**Q: What is the purpose of the additional Outserts for the 50 series respirators?**

A: It enhances protection of the visor against scratches and impact from high velocity particles.

- A clear outsert assembly is available for general use.
- A sunlight outsert assembly is available for high UV environments.

**Q: How do I dispose of my Avon Respirator?**

**A:** If the respirator is exposed to CBRN or chemical warfare agents, special decontamination and disposal procedures outlined by local and or national guidelines must be followed.

**Q: How do I dispose of my Avon CBRN / Riot Control Filter?**

**A:** Old Uncontaminated Filters: Safe to dispose via landfill  
 Contaminated Filters: If the filter is exposed to CBRN or chemical warfare agents, special decontamination and disposal procedures outlined by local and or national guidelines must be followed.

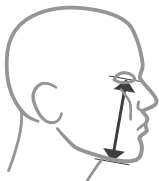
**Q: How many sizes are there for the C50 and FM50 air purifying respirators available?**

**A:** The respirator is available in three sizes, L (Large), M (Medium), S (Small). 70% of adults will fall within the M (Medium) size respirator.

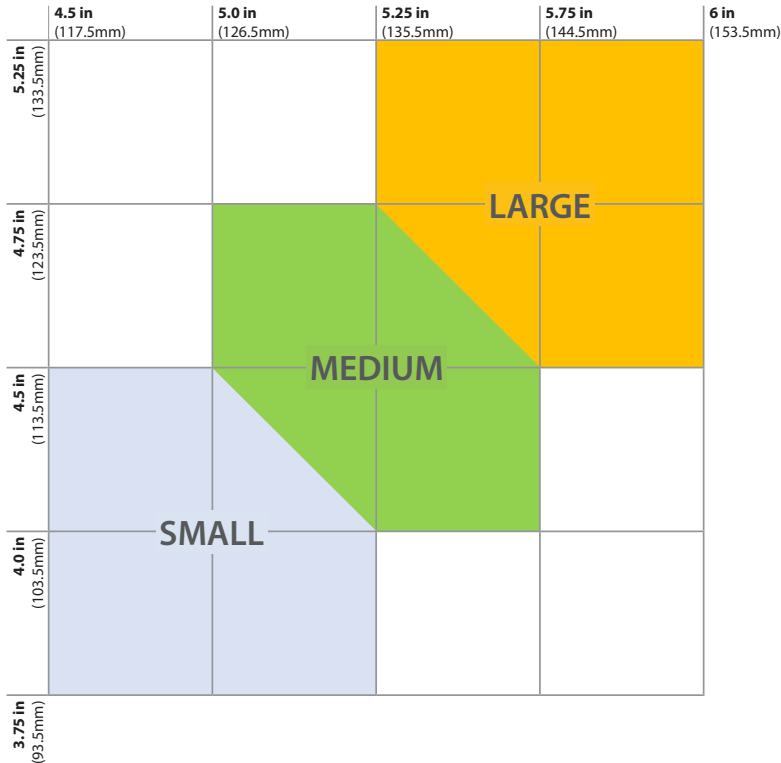
**Q: How do you determine correct sizing?**



FACE WIDTH



FACE LENGTH



**Q: How do I make sure I have the right size of APR?**

**A:** Facial hair, sideburns, bangs and headwear may prevent a protective facepiece from forming and/or maintaining a tight-fitting seal on someone's face. It is recommended the user be clean shaven and/or hair pulled back for sizing and using the respirator to ensure an appropriate seal.

Also, as a rule of thumb, your eyes should be at, or just above, the center line of the eye lenses. Wearers must always conduct a negative pressure fit check prior to use to make sure the respirator will seal to the face. Wearers are advised to conduct a quantitative fit test, at least annually, to confirm the correct respirator size continues to be appropriate.

To ensure you have selected the correct size you should perform a negative pressure test. For the C50 you will need to make sure you have one side of the mask with a 40mm cap in place before starting. The negative pressure test can be performed by putting the mask on your face, breathe out, then block the inhalation valve and take a deep breath. For the FM50 you will need to block both inhalation valves before taking a breath. The mask should collapse to the face. If you experience a tight seal to your face then the mask has the right fit.

**Q: Can I drink while wearing the respirator?**

**A:** Yes. See answers regarding drinking in the user manual. A high flow fail safe drinking device allows connection to either a canteen or bladder type hydration system.